

Yearbook FAQs

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What's the difference between Lifetouch & Jostens?

Lifetouch is the company contracted by the Chesterfield Elementary School administration to handle school photos. Any questions about Lifetouch should be directed to the school or Lifetouch directly.

Jostens is the company selected by a yearbook volunteer that is contracted through CPEF to create yearbooks. Any questions about the yearbook should be directed to chesterfielddyearbook@gmail.com

My child had a retake. How do I make sure which photo is included in the yearbook?

Please contact the yearbook volunteers at chesterfielddyearbook@gmail.com and include a detailed description of the photo or attach the photo you want to be used in the yearbook

How do I submit photos for the yearbook?

1. Email high quality jpeg photos to chesterfielddyearbook.com within 2 weeks of the event. Pages are created and completed within 6 weeks of the event. If you submit a photo past the deadline we are unable to use it as it disrupts the time spent on that specific page. It would take a significant amount of time to adjust everything. We do not have that capability during the school year.
2. Upload photos to <https://images.jostens.com/07OBhb1jPMJMVTFtgjflifQ> and provide ALL information requested. **If any information is missing then the photo will not be used.**

How do I place a yearbook?

Order Your Chesterfield Elementary School Yearbook Online



- Step 1:** Visit <http://www.memorybook.com/online-pay/parent-pay/>
- Step 2:** Enter your school code **181263** then click "Go to your school account log in"
- Step 3:** Click on the link below your school name
- Step 4:** Register as a "new user"
- Step 5:** Buy a yearbook for \$20 early bird pricing before 3/3/2023 (\$28 after) or a yearbook with personalization for \$25 early bird pricing before 3/3/2023 (\$33 after)

Add a "Love Line" for \$10 (250 characters only)

Place an Ad: \$20 - 1/8 page ad
Place an Ad: \$35 - 1/4 page ad
Place an Ad: \$70 - half page ad
Place an Ad: \$100 - full page ad

Order Ads online through: 4/1/2023

Order online through: 4/15/2023

Questions about ordering your yearbook?

Please send an email to
Chesterfieldyearbook@gmail.com

BUY NOW



www.memorybook.com



How do I check if I placed a yearbook order?

There are two ways to check if a yearbook order has been placed.

1. Login to your Josten's Memory Book account and should be listed under 'My Account' then 'Orders'
2. Check email receipt and it should be from yearbook@memorybook.com
3. Check your SPAM folder for yearbook@memorybook.com

The yearbook volunteers are unable to fulfill individual requests to check for yearbook orders. PLEASE check the site first - all orders will be found there with the email address that you used when purchasing the yearbook.

I submitted a photo to the yearbook but I don't see it in the yearbook.

The yearbook accepts pictures to be possibly used in the yearbook. It is not guaranteed to be included. Each page is assigned to a volunteer page designer. It is up to the discretion of the page designer to use the photo or not. Some of the following reasons are why the photo may not be used:

- Not high quality photo
- Hand gestures like rabbit ears or may appear inappropriate
- Eyes closed
- Child already appears in another picture and minimizing duplicates

I've missed the deadline for ordering a yearbook online. How can I place a yearbook order?

If you have missed the 7.5 month window for ordering a yearbook online, an email can be sent to chesterfieldyearbook@gmail.com to be placed on a waiting list on a first come first serve basis and not guaranteed until yearbooks

are shipped and extra yearbooks are available. The cost of the yearbook is the full price. No personalization.

I have a 6th grader. Is the yearbook and 6th grade video yearbook the same?

No, the yearbook and the 6th grade video yearbook are two separate projects. The 6th grade video are photos collected by us and organized with the help of the Northern Burlington High School Media Director as a project to create for the 6th grade graduating class.

When will yearbooks be delivered?

Yearbooks are typically delivered around the last week of the school year. Usually runs concurrently with the ABC's theme of the school. Y for yearbook signing. It is up to the teacher when they choose to disburse the books. We pick the same drop off date to distribute the books to all the classrooms. However, it is up to the teacher when they will hand them out to the students.

I've lost my yearbook. What do I do?

Please contact the yearbook volunteers at chesterfieldyearbook@gmail.com. The yearbook volunteers would appreciate handling any issues privately and not blasted on social media. The Chesterfield Yearbook Facebook & IG pages are strictly being used for distributing information. Thank you.

My yearbook is damaged. What do I do?

Please contact the yearbook volunteers at chesterfieldyearbook@gmail.com. The yearbook volunteers would appreciate handling any issues privately and not blasted on social media. The Chesterfield Yearbook Facebook & IG pages are strictly being used for distributing information. Thank you.

Who's in charge of the yearbook?

The yearbook is run by a small group of parent volunteers (3) who have full time jobs (not with Jostens or Lifetouch), but do this as a hobby and/or passion. They find the time to work hard on the yearbook before the school year starts until the books are delivered on the last day of school.

What if I ordered multiple yearbooks by mistake?

We are unable to provide refunds. If you mistakenly purchase more than one book, you have two options. You get an extra book or you are able to gift the book to a graduating 6th grader that did not purchase one. With this, please ensure you check your cart before ordering and keep the receipt!